

### **What the office doesn't do**

Things or activities that the Ombuds office does not engage in include providing legal advice, providing mental health counseling in any type of fashion. Our office does not perform investigations; I will not investigate an issue to determine whether someone is guilty or innocent of any accused wrongdoing or decide who is right and who is wrong. It's a much more forward looking process. Activities that we often end up working on in this office involve discussing and trying to understand the past and what's happened. But a lot of our time is spent on working toward the future and how things need to be for individuals so they can move forward and continue with their work.

<http://www.aces.edu/extcomm/ombuds/doesnot.php>