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 News Release

Replacing Personal Documents after a Natural Disaster

The Alabama Cooperative Extension is at your communities' side as we are recovering from one of the worst disasters on record in Alabama, the tornadoes of April 2011. Please use this guide when replacing important documents. For more information on other disaster-related assistance, contact the St. Clair county Extension office at (205) 338-9416.

NOTE: All of the companies and organizations listed offer online resources. If personal computers are not available, public libraries and other agencies may have computers available for your use.

| Document | Whom to Contact for Replacement |
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| Alabama Driver License | Alabama Department of Public Safety (334) 242-4371 or Visit Online at http://www.dps.state.al.us/Home/Default.aspx |
| Bank Checks, ATM/Debit Cards, or Safe Deposit Boxes | Contact your financial institution or get contact information from the FDIC at (877) 275-3342 or visit online at www.fdic.gov |
| Credit Cards | Contact the issuing institution: American Express (800) 992-3404 or http://home.americanexpress.com Discover (800) 347-2683 or http://www.discovercard.com/customer-service/index.html Master Card (800) 622-7747 http://www.mastercard.com/index.html Visa (800) 847-2911 http://usa.visa.com/ |

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| | NOTE: If you do not remember all the credit cards you had, obtain a credit report from any of the three major credit bureaus. |
| Credit Report | Equifax, Experian or TransUnion (877) 322-8228 or visit online at https://www.annualcreditreport.com/cra/index.jsp |
| Social Security Card | Social Security (800) 772-1213 or visit online at http://www.ssa.gov/ |
| Birth Certificates or Marriage Licenses | Alabama Department of State Health Services at 1-800-ALA-1818 or visit online at http://www.adph.org/Default.asp?bhcp=1 |
| Medicare Cards | Social Security Administration (800) 772-1213 or visit online at https://secure.ssa.gov/apps6z/IMRC/main.html |
| Passport | U.S. Department of State , Passport Services, Consular Lost/Stolen Passport Section (202) 955-0430 or visit online at http://travel.state.gov/passport/passport_1738.html |
| U.S. Savings Bonds | U.S. Department of Treasury 1-800-4US BOND or visit online at http://www.treasurydirect.gov/ |
| Tax Returns | Internal Revenue Service (800) 829-1040 or Download the Request for Copy of Tax Return at http://www.irs.gov/pub/irs-pdf/f4506.pdf |
| Military Records | National Archives and Records Administration (1-866-272-6272 or visit online at http://www.archives.gov/veterans/military-service-records/ |